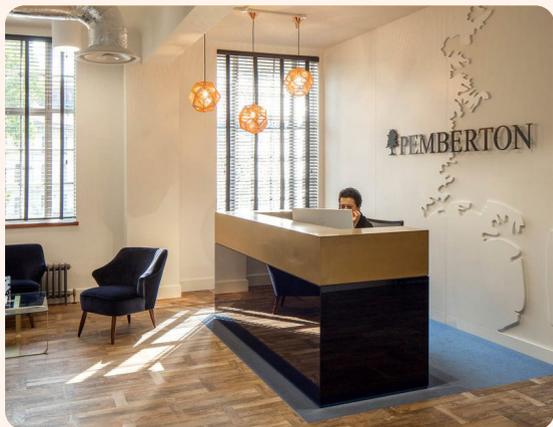
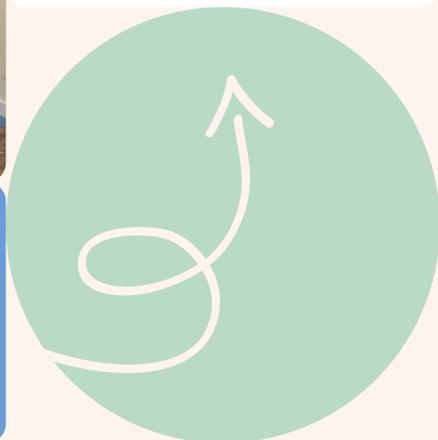


Pemberton needed 'always-on' customer service to support their leaders and guests 24/7



Meet up call



Pemberton Capital Advisors LLP are an independent asset management group who focus on opportunities created by a changing European financial market. With London as their base, their 30 investment professionals provide private debt and direct lending across 19 European countries.

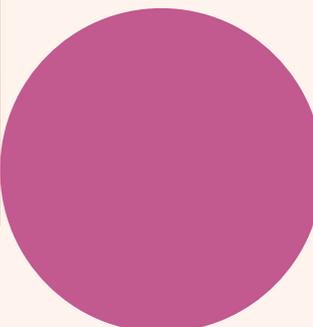
Here Vivi Whitehead, Executive Assistant at Pemberton Capital Advisors, explains why they trust Meetupcall with their remote meetings.

What issues were Pemberton trying to solve?

At Pemberton we struggled to find a consistent sole provider for conference calling, and used a range of premium rate services before signing up with Meetupcall. We regularly faced call quality issues with our previous providers, which led to frustration in the company due to the services falling short of expectations.

Why was Meetupcall a good solution?

Pemberton decided to move to Meetupcall after trialling on a pay as you go basis. Of the various providers we tested, Meetupcall had been the most consistent and reliable. The decision to go with Meetupcall was also based on the excellent experience we had with their customer service team.



How was the move to Meetupcall?

Seamless! We started on a pay as you go plan before moving to a monthly subscription. We found the dashboard and usage reporting very intuitive. The flexibility of Meetupcall's platform also made it easy for us to upgrade our account when required. Meetupcall worked closely with us to fully understand our requirements and create a plan for our unique needs.

The result

Everyone at Pemberton now has the ability to schedule and host their own remote meetings rather than depending on one person. The call recording feature is an additional benefit which we often rely on for notetaking. Most importantly, we have had little to no reported issues with call quality or reliability which has been great for maintaining our professional brand image.

Find out more and let us build a plan around your needs

Call us on +44 (0)203 137 8933

meetupcall.com

